



## Open for Business!

### Office Re-opening Details

We have been in contact with you over the last few months to let you know the status of our office during COVID-19. You have seen our emails about curbside services, mailing supplies, and telehealth meetings. We are now opening our doors (kind of) to let you in!

Over the last month we have been securing the proper Personal Protective Equipment (PPE) for our employees and patients as well as rewriting our infection control procedure to limit the opportunity for exposure to COVID-19. Drs. Girard, Jones, and Stuehm (left to right) are modeling our "lip-reading friendly" masks to make sure you don't miss a single word!

Now that we are fully stocked and have implemented appropriate procedures, we are ready to see you face to face (well, mask to mask).

- We are now scheduling appointments for hearing evaluations, hearing aid evaluations and fittings, and hearing aid repair appointments.
- We are continuing our curbside service for routine clean and checks, basic repairs, and loaner/supply pick ups and drop offs.
- We are also offering remote hearing aid adjustments and telehealth options for patients who are unable to come in to the office.
- We are fully staffed and answering the phones from 8:30 am- 5:30 pm Monday-Thursday and 8:30am-4:00pm on Friday in both offices.
- If you were previously scheduled for an appointment that was cancelled, we are working through our list of calling and rescheduling all previously cancelled appointments.

Schedule an appointment today!

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We are HEAR for you!

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**Libertyville**

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