#### **2017 Patient Testimonials**

I learned of your practice through a professional presentation for social workers and nurses. I was so impressed that I recommended that my companion make an appointment to determine whether his current aids were the best available option. He did get new ones and we have both found all services to be exemplary, but have especially benefited from the ongoing "Sound Advice" classes designed to help patients and families make the maximum use of the hearing aids. However, what we have valued most is the sensitivity of the entire staff to each patient's individual needs and their dedication to achieving the best possible outcome for every patient.

#### Meridel N.

I would like to acknowledge the professionalism offered by the staff; they are truly wonderful. It's amazing what I can hear now. Thank you [Hearing Associates].

#### Daniel A.

These folks are so professional and considerate! I like the ability to get an appointment without a long wait.

#### Laurie L.

I can't begin to tell you what wonderful experiences I have had with all the people working for Hearing Associates — starting with the Doctors and ending with the office staff. As an extra bonus they also provide classes for both the person with the hearing loss and their family members and friends. Many tips were provided so that we can use our hearing aids effectively. I feel that everyone in the office cares about me and wants the best for me. I am not a number but a person with a name and a hearing problem. I think of all of them as "family."

#### Peg D.

Absolutely no regrets and the staff helped to make this a fantastic experience!

#### Abraham B.

What a wonderful experience! Very professional but tempered with real compassion for the patient. **Tony R.** 





Compact size, elegant colors and Speaker-in-the-Ear design make **Oticon Opn**<sup>™</sup> highly inconspicuous when worn.

#### Libertyville

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#### Gurnee

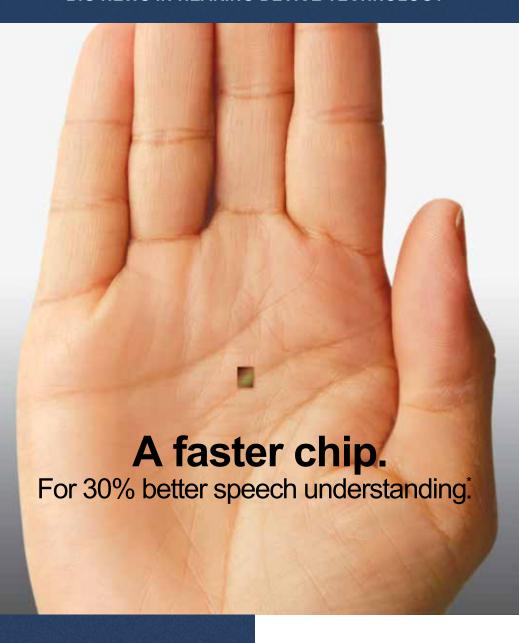
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Carly J. Girard, Au.D. Julie E. Kneip, Au.D.

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### Libertyville

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Gurnee, IL 60031

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\* Compared to Alta2 Pro

\* Individual benefit may vary based upon instrument prescription